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From:	Corban, Doreen (DPH)
Sent:	Thursday, July 07, 2011 4:57 PM
To:	DPH-DL - BID-HSLI-All-Staff
Subject:	FW: MITC Annex Firewall and Switch hardware upgrade July 10th 8AM - 3PM - Confirm if Testing on Sunday

Importance: High

Hi All,

Please see below email from EHS and be prepared if you are working during the weekend.

Thanks.
Doreen

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From: Lucas, Mark (EHS)
Sent: Thursday, July 07, 2011 8:26 AM
To: Abraham, Tomy (DCF); Abreu, Claritza (EHS); Ashiagbor, Apefa (DTA); Bennard, Mary Ellen (DCF); Bezawada, Vijay (EHS); Brennan, Robert D (DYS); Caloggero, Dina (DPH); Chiao, Phillip (DMR); Collins, Kevin (MRC); Corban, Doreen (DPH); Coyne, John J (DMR); Donovan, William (EHS); DPH-DL - ADMIN-ITS-Engineering; EHS-DL -DW COGNOS; EHS-DL -IT OPS; EHS-DL -QA Team; EHS-DL -Release Management; Ehswebapps (EHS); Elumalai, Prabhu (DPH); EOHHSCustomerServiceCenter (EHS); Ferrari, Erin (EHS); Ficks, Ridgely (DPH); Flynn, Frances (EHS); Hoosick, Theodore (EHS); Jegadeesan, Venkat (EHS); Jennings, Mark (DMR); Johnson, Walter (EHS); Kadirvel, Subramanian (DCF); Kupets, Henry (EHS); Longo, Anthony (EHS); Lynch, Kevin (MCB); Mace, Teresa (MRC); Moriconi, Mark (EHS); Nally, Jim (ITD); Narayan, Divya (EHS); Perchase, Donna (EHS); Smith, Ernest (DCF); Weigold, Jeff (DMR); Wiswell, Philip (DPH); Wong, Greg (DPH); Wong, Maisy (DPH); Yeladandi, Anil (EHS); Zhong, Henry (EHS); Zou, Ping (DPH)
Subject: MITC Annex Firewall and Switch hardware upgrade July 10th 8AM - 3PM - Confirm if Testing on Sunday

HI

You should have seen the reminder for the network outage this Sunday. The affected system list is attached.

ITD is recommending that EHS Application Owners test application functional as soon as possible after the outage. Simple access and functionality test should suffice. Any issues should be reported to CommonHelp immediately Phone: (866) 888-2808, network services outage

We would like to know what systems will be tested on Sunday right after the outage, so please let me know if you plan to do this.

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Thanks

Mark Lucas, PMP

From: CommonHelp Service Desk (ITD)
Sent: Wednesday, July 06, 2011 10:33 AM
To: CommonHelp Service Desk (ITD)
Subject: REMINDER - MITC Annex Firewall and Switch hardware upgrade July 10th 8AM - 3PM

Good morning,

On **Sunday July 10th starting at 8AM though 3PM** ITD Security Engineering and ITD Network Engineering will be upgrading the Annex firewall and switch hardware located in the MITC Annex datacenter. During this change window, there will be approximately a 4 hour network outage to the entire MITC Annex while network connections are moved to the new equipment.
The attached Excel sheet is a list of servers currently in the MITC Annex that will be impacted by this change(COMiT# c101872).

We thank you for your patience and understanding as we perform this hardware upgrade.

If you have any questions, please contact the CommonHelp Service Desk by phone at 866-888-2808 or email at CommonHelpServiceDesk@Massmail.State.MA.US

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Thank You,

Steve

CommonHelp Service Desk

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Information Technology Division

Commonwealth of Massachusetts